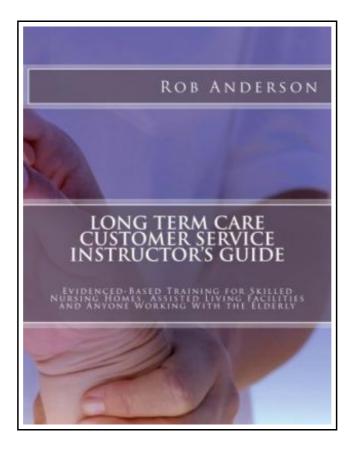
Long Term Care Customer Service Instructor s Guide: Evidenced-Based Training for Skilled Nursing Homes, Assisted Living Facilities and Anyone Working with the Elderly (Paperback)



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